



Patient Rights and Responsibilities:

Thank you for selecting Steinberg Diagnostic Medical Imaging (SDMI) as your health care provider. SDMI exists for the purpose of providing high quality care that consistently meets or exceeds the standards of care set forth by the American College of Radiology and the State of Nevada. SDMI believes that every patient regardless of race, color, gender, disability, age, cultural, economic, educational or religious background deserves compassion and respect and has certain rights and responsibilities related to the care he/she receives from our staff and Radiologists.

SDMI Patients have the right to:

- ◆ Be treated with dignity, courtesy and respect.
- ◆ Appropriate privacy
- ◆ Be treated by the physician of their choice, to participate in the planning of their care, and to communicate with the physician responsible for the planning of care.
- ◆ Be fully informed upon request, prior to services rendered, of all associated charges for procedures or scans.
- ◆ Be communicated with in a way that is easily understandable. Receive information concerning diagnosis, prognosis, treatments, including alternatives to care and risks involved, and other information they may request concerning their care unless it is medically inadvisable to give such information to a patient. Under those circumstances the information is provided to a person designated by the patient or to a legally authorized person.
- ◆ Refuse treatment and diagnostic tests (in accordance with State laws) and to be informed of the medical consequences of such refusal.
- ◆ Voice grievances about care which is or is not provided, recommend policy/service changes and make complaints without fear of reprisal or unreasonable interruption of care.
- ◆ Exercise civil and religious liberties, including the right to independent personal decisions. This includes the right to formulate Advance Directives (Declarations and/or Durable Powers of Attorney for healthcare decisions) in accordance with the Patient Self-Determination Act.
- ◆ Confidentiality of all communications and records relating to their medical care. All medical records and communications are restricted to the staff directly involved in the patient's care or the monitoring of the quality unless the patient or an authorized representative gives written permission for the release of information, except when release is required by law.
- ◆ The right to know all radiologists working at Steinberg Diagnostic are Board Certified by the American Board of Radiology and are appropriately credentialed by this organization.

SDMI patients also have the responsibility to:

- ◆ Provide to the best of their knowledge, accurate and complete information as it relates to the status of their health, any medications, including over-the-counter products and dietary supplements and any allergies or sensitivities.
- ◆ Make it known whether or not they understand the care and diagnostic tests to be performed and take an active role in their treatment by being informed, prepared, and adhering to any pre and post procedure instructions.
- ◆ Provide a responsible adult to transport him/her home from the facility and remain with him/her for twenty –four (24) hours, if required by the treating Radiologist.
- ◆ Inform Steinberg Diagnostic about any living will, medical power of attorney, or other directive that could affect his/her care.
- ◆ Verify with their insurance company whether SDMI participates with their insurance plan and if they have deductibles and co-pays.
- ◆ Obtain precertification, preauthorization or other coverage verification from their health insurance company before services are rendered.
- ◆ Accept personal financial responsibility for any charges not covered by his/her insurance.
- ◆ Be respectful of all the healthcare providers, staff and other patients. Behave in a manner that is not disruptive to the delivery of healthcare to themselves or other patients.