

INSURANCE GUIDELINES TO OBTAIN AUTHORIZATION

All insurance companies are not the same. Some require that you call, while others you are able to obtain online. The requirements that are the same across the board are below.

REQUIRED documents you will need when obtaining an authorization:

1. Patient Demographics
2. CPTs of all tests you are requesting
3. ICD-10 codes along with description
4. Current patient’s history and documentation of prolonged diagnosis

After submitting an authorization, the case may go **peer-to-peer**. This means you will need to have a nurse, PA, MA, or the referring Doctor contact the insurance company.

Below is a list of the insurance companies that will not allow SDMI to obtain authorization due to contractual agreements. In these cases the request must come from the referring office:

Insurance:	Pre-Cert Company:	Phone Number:
BCBS (some plans)	(call the home plan)	
CareMore	CareMore	800.589.3145
Coventry.....	First Health	801.323.6440
Emblem Health PPO/EPO	(underwriter GHI)	800.358.5500
Humana.....	Health Help	866.825.1550
OneCall Medical		800.872.2875
Prominence HMO.....		877.392.0574
St Mary's.....	Health Help	877.392.0574
UHC (some plans).....	UHC.....	866.889.8054

If you have questions or need additional support, please contact a Patient Services Coordinator (PSC).

Direct	702.515.8463
PSC Team Lead.....	702.515-8417
PSC Manager	702.515.8413
Call Center Director.....	702.515.8440

As a courtesy SDMI will attempt to obtain authorization on all referrals submitted with the information listed above (1-4 under required documents). If you do not want SDMI to obtain authorization for you, please indicate “DO NOT OBTAIN AUTH” on the referral and/or include the authorization number. The insurance companies noted in **GREEN** on the following pages prohibit SDMI from obtaining authorization.

****SDMI’S PRIOR AUTHORIZATION DEPARTMENT IS UNABLE TO OBTAIN AUTH FOR STATS****

****For BC/BS Prior Auth: Unfortunately SDMI is not able to obtain auth for ALL plans within BC/BS. Please note, requests will be referred back to the referring provider to complete.**

SDMI IS NOT ABLE TO ACCEPT THE FOLLOWING INSURANCES:

AARP Medicare Complete HCP only, Anthem BC/BS Healthcare Solutions (Amerigroup Medicaid), Culinary, Humana HMO, UHC HMO, PacifiCare



AARP <i>*We can not accept Medicare Complete Healthcare Partners (HCP)</i>	Aetna Life Ins Co (EBMS, EPO, P3, PPO, POS, QPOS, US Access, Open Access, Medicare and HMO 90) <i>*We can not accept HCA</i>
Aetna Better Health of Nevada (Medicaid)	Allegiance (El Cortez, Fremont, LMC, Rebel Oil)
APWU Health Plan (MSI/CIGNA)	AmBetter (Commercial & Silver Summit)
Ascentra Workers Comp	Assurant Health (MedSolutions, PHCS & UHN)
Bankers Life & Casualty	Beech Street (Multiplan)
Blue Cross / Blue Shield (BCBS) (Nevada HMO& PPO, Medicare, All other States PPO Only) Pre-Cert: Must call the Home Plan	Boyd Gaming (Cigna)
Caesars Entertainment - Harrah's (Cigna)	California Iron Workers (BCBS)
CareMore (All plans, MediBlue, P3) Auth required on all exams except screening mammo DOES NOT QUALIFY FOR PRIOR AUTH PROGRAM Pre-Cert: CareMore 800.589.3145	Carpenters Health & Welfare Trust (Beech Street & First Health)
Cement Mason & Plasterers (Beech Street)	Champ VA Center & VA Medical Centers
Cigna (MedSolutions)	City of Henderson (SHO, Loomis & Workers Comp)
City of Las Vegas (Beech Street, Loomis, SW Admin & SHL/HPN for MRIs & Stereo Breast Biopsies)	Clark County Employees (SHO, Loomis)
Clark County Firefighters (Cigna/MSI)	Clark County Self Funded
Coventry (Formerly First Health) DOES NOT QUALIFY FOR PRIOR AUTH PROGRAM Pre-Cert: First Health 801.323.6440	Electrical Workers Local 357 (IBEW, Beech Street)
Employers Insurance Co of Nevada (State Workers Comp)	GEHA (PPO USA, Universal, MedSolutions & Medicare)



Golden Rule PPO	Great West (Cigna, MedSolutions)
Guardian (NPP, PHCN & PHCS)	Health Plan of Nevada (HPN) (HMO, MRI's, PET & Stereo Breast Biopsies)
HPN - Medicaid (Smart Choice, FFS) <i>*We can not accept Anthem/Amerigroup Medicaid</i>	Hometown Health Plan (Beech Street, PHCS & First Health, Cement Masons, Construction Laborers & UFCW/JAS)
Humana (Choice Care Network - PPO & Gold Choice PFFS) <i>*We can not accept Gold Plus HMO, Healthcare Partners (HCP)</i> DOES NOT QUALIFY FOR PRIOR AUTH PROGRAM Pre-Cert: Health Help 866.825.1550	Jensen Admin Services (JAS) (JAS Local 711, HSI)
Laborers Local 872- Construction Workers	Laborers Health & Welfare PPO PREFERRED PROVIDER
Las Vegas Metro Police Department (LVPPA, UMR, HSI, Beech Street)	Loomis (SHO, SHL, Universal & Beech Street)
Lumenos (Beech Street)	Mail Handlers (First Health & Medicare)
Medicaid (Aetna Better Health of Nevada, Silver Summit Health Plan, State/HP, HPN Smartchoice) <i>*We can not accept Anthem BC/BS Healthcare Solutions (Amerigroup Medicaid)</i>	Medicare (State Part B Only)
Medicare Advantage (PPO/PFFS)	MGM / Mirage (PPO & Direct Care, SHO, UMR) SDMI EXCLUSIVE PROVIDER
Mutual of Omaha (Beech St, SHL, HCI & Pro-America)	Nevada Energy (Sierra Health & Life)
Nevada Preferred Professionals (NPP)	NIA
Operating Engineers Local 501 (SHO)	One Call Medical DOES NOT QUALIFY FOR PRIOR AUTH PROGRAM 800.872.2875
P3 (Aetna & Caremore)	PacifiCare of Nevada (PPO & POS Tier II only, NPP)
Painters Trust (SHO, Zenith)	Palms Casino Resort (SHO, SHL or UMR)



Private Healthcare System (PHCS) (PPO & Multi-plan)	Plumbers & Pipefitters Local 525 (HSI, Beech St)
Prominence PPO & HMO (formerly St Mary's) DOES NOT QUALIFY FOR PRIOR AUTH PROGRAM Pre-Cert: Health Help 877.392.0574	Railroad Medicare
Senior Dimensions (MRIs & Stereo Breast Biopsies only)	Sheet Metal Workers (BC/BS)
Sierra Health (EPO, SHL, SHO, Sierra Choice POS, Sierra Health & Life PPO, Spectrum, Smart Choice, Nevada Check Up)	Silver Summit Health Plan (Centene Medicaid / AmBetter)
South Point Casino (Sierra)	State of Nevada Employee Health (HealthSCOPE, UMR)
Station Casinos (Sierra Choice, HPN Side MRIs or Stereo Breast Biopsies Only)	Teachers Health Trust (THT)
Teamsters Local 14, 631, 995 (BC/BS)	Tricare / UHC (Standard, Extra, Prime, TriCare for Life)
UFCW (Caesars, Golden Nugget, Dignity, LVMPD, Sands Expo, Palazzo, Venetian)	Union Pacific Railroad Employees
United Healthcare (UHC) (All plans, Golden Rule, Optum Focus, AARP, Mediblu)	Universal Health Network (UHN) (PPO, EPO)
USA Health Network	US Department of Labor (Workers Comp)
VA - Veterans Medical Centers	Victims of Crime Program (State of Nevada)
Venetian - Sands Expo UMR SDMI EXCLUSIVE PROVIDER	Wynn Resorts (Sierra HMO & PPO)

