

INSURANCE GUIDELINES TO OBTAIN AUTHORIZATION

All insurance companies are not the same. Some require that you call, while others you are able to obtain online. The requirements that are the same across the board are below.

REQUIRED documents you will need when obtaining an authorization:

1. Patient Demographics
2. CPTs of all tests you are requesting
3. ICD-10 codes along with description
4. Current patient’s history and documentation of prolonged diagnosis

After submitting an authorization, the case may go **peer-to-peer**. This means you will need to have a nurse, PA, MA, or the referring Doctor contact the insurance company.

If a case is denied, the referring office must call to overturn, payors will not allow SDMI to do this on behalf of the referring office.

Below is a list of the insurance companies that will not allow SDMI to obtain authorization due to contractual agreements. In these cases the request must come from the referring office:

Insurance:	Pre-Cert Company:	Phone Number:
BCBS (some plans)	(call the home plan)	
Coventry.....	First Health	801.323.6440
Emblem Health PPO/EPO	(underwriter GHI)	800.358.5500
OneCall Medical		800.872.2875
UHC (some plans).....	UHC.....	866.889.8054

If you have questions or need additional support, please contact a Patient Care Coordinator (PCC).

PCC Team Lead	702.515.8462 or 702.515.8417
PCC Manager	702.515.8421
PCC Director	702.515.8431

As a courtesy SDMI will attempt to obtain authorization on all referrals submitted with the information listed above (1-4 under required documents). If you do not want SDMI to obtain authorization for you, please indicate “DO NOT OBTAIN AUTH” on the referral and/or include the authorization number. The insurance companies noted in **GREEN** on the following pages prohibit SDMI from obtaining authorization.

****SDMI’S PRIOR AUTHORIZATION DEPARTMENT IS UNABLE TO OBTAIN AUTH FOR STATS****
Please note, requests will be referred back to the referring provider to complete.

SDMI IS NOT ABLE TO ACCEPT THE FOLLOWING INSURANCES:

*AARP Medicare Complete HCP only, Anthem BC/BS Healthcare Solutions (Amerigroup Medicaid),
 Culinary, Humana HMO, PacifiCare*



AARP <i>*We can not accept Medicare Complete Healthcare Partners (HCP)</i>	Aetna Life Ins Co (EBMS, EPO, P3, PPO, POS, QPOS, US Access, Open Access, Medicare and HMO 90) <i>*We can not accept HCA</i>
Aetna Better Health of Nevada (Medicaid)	Allegiance (El Cortez, Fremont, LMC, Rebel Oil)
APWU Health Plan (MSI/CIGNA)	AmBetter (Commercial & Silver Summit)
Ascentra Workers Comp	Assurant Health (MedSolutions, PHCS & UHN)
Bankers Life & Casualty	Beech Street (Multiplan)
Blue Cross / Blue Shield (BCBS) (Nevada HMO& PPO, Medicare, All other States PPO Only) Pre-Cert: Must call the Home Plan	Boyd Gaming (Cigna)
Caesars Entertainment - Harrah's (Cigna)	California Iron Workers (BCBS)
CareMore (All plans, MediBlue, P3) No- Auth required PREFERRED PROVIDER	Carpenters Health & Welfare Trust (Beech Street & First Health)
Cement Mason & Plasterers (Beech Street)	Champ VA Center & VA Medical Centers
ChoiceCare Network (Commercial PPO, HMO, POS, EPO, Medicare PPO, POS, Medicare Network PFFS, Medicare HMO (not assigned to HCP))	Cigna (MedSolutions)
City of Henderson (SHO, Loomis & Workers Comp)	City of Las Vegas (Beech Street, Loomis, SW Admin & SHL/HPN for MRIs & Stereo Breast Biopsies)
Clark County Employees (SHO, Loomis)	Clark County Firefighters (Cigna/MSI)
Clark County Self Funded	Coventry (Formerly First Health) DOES NOT QUALIFY FOR PRIOR AUTH PROGRAM Pre-Cert: First Health 801.323.6440



Electrical Workers Local 357 (IBEW, Beech Street)	Employers Insurance Co of Nevada (State Workers Comp)
GEHA (PPO USA, Universal, MedSolutions & Medicare)	Golden Rule PPO
Great West (Cigna, MedSolutions)	Guardian (NPP, PHCN & PHCS)
Health Plan of Nevada (HPN) <i>Please see last page for additional guidelines</i>	HPN - Medicaid (Smart Choice, FFS) <i>Please see last page for additional guidelines</i> <i>*We can not accept Anthem/Amerigroup Medicaid</i>
Hometown Health Plan (Beech Street, PHCS & First Health, Cement Masons, Construction Laborers & UFCW/JAS)	Humana (Choice Care Network - PPO & Gold Choice PFFS) <i>*We can not accept Gold Plus HMO, Healthcare Partners (HCP)</i>
Jensen Admin Services (JAS) (JAS Local 711, HSI)	Laborers Local 872- Construction Workers
Laborers Health & Welfare PPO PREFERRED PROVIDER	Las Vegas Metro Police Department (LVPPA, UMR, HSI, Beech Street)
Loomis (SHO, SHL, Universal & Beech Street)	Lumenos (Beech Street)
Mail Handlers (First Health & Medicare)	Medi Blue (MRIs & Stereo Breast Biopsies only)
Medicaid (Aetna Better Health of Nevada, Silver Summit Health Plan, State/HP, HPN Smartchoice) <i>*We can not accept Anthem BC/BS Healthcare Solutions (Amerigroup Medicaid)</i>	Medicare (State Part B Only)
Medicare Advantage (PPO/PFFS)	MGM / Mirage (PPO & Direct Care, SHO, UMR) SDMI EXCLUSIVE PROVIDER
Mutual of Omaha (Beech St, SHL, HCI & Pro-America)	Nevada Energy (Sierra Health & Life)
Nevada Preferred Professionals (NPP)	NIA
Operating Engineers Local 501 (SHO)	One Call Medical DOES NOT QUALIFY FOR PRIOR AUTH PROGRAM 800.872.2875



Optum (MRIs & Stereo Breast Biopsies only)	P3 (Aetna & Caremore)
PacifiCare of Nevada (PPO & POS Tier II only, NPP)	Painters Trust (SHO, Zenith)
Palms Casino Resort (SHO, SHL or UMR)	Private Healthcare System (PHCS) (PPO & Multi-plan)
Plumbers & Pipefitters Local 525 (HSI, Beech St)	Prominence PPO
Railroad Medicare	Senior Dimensions (MRIs & Stereo Breast Biopsies only)
Sheet Metal Workers (BC/BS)	Sierra Health (EPO, SHL, SHO, Sierra Choice POS, Sierra Health & Life PPO, Spectrum, Smart Choice, Nevada Check Up) <i>Please see last page for additional guidelines</i>
Silver Summit Health Plan (Centene Medicaid / AmBetter)	South Point Casino (Sierra)
State of Nevada Employee Health (HealthSCOPE, UMR)	Station Casinos (Sierra Choice, HPN Side MRIs or Stereo Breast Biopsies Only)
Teachers Health Trust (THT)	Teamsters Local 14, 631, 995 (BC/BS)
Tricare / UHC (Standard, Extra, Prime, TriCare for Life)	UFCW (Caesars, Golden Nugget, Dignity, LVMPD, Sands Expo, Palazzo, Venetian)
Union Pacific Railroad Employees	United Healthcare (UHC) (All plans, Golden Rule, Optum Focus, AARP, Mediblu)
Universal Health Network (UHN) (PPO, EPO)	USA Health Network
US Department of Labor (Workers Comp)	VA - Veterans Medical Centers
Victims of Crime Program (State of Nevada)	Venetian - Sands Expo UMR SDMI EXCLUSIVE PROVIDER
Wynn Resorts (Sierra HMO & PPO)	



HPN HMO GUIDELINES

No Authorization Needed:

- MRI
- Biopsy
- Pain Injections
- Modified Barium Swallow
- Paracentesis
- Thoracentesis

Authorization Needed (SDMI can submit):

3D Mammogram

Fluoroscopy

- Defagram
- VCUG
- Cystogram
- Retrograde Urethrogram (RUG)

CT

- CTA
- CTE
- Lung Screening
- Calcium Scoring
- Myelogram
- Extremity
(for special protocols only)

Ultrasound

- Arterial Doppler
- Renal Arterial Doppler
- Fetal Hip
- Fetal Spine
- Infant Hips
- Pyloric Infant Study (Abdominal US)
- Male Pelvis
- HSG
- Liver Elastography
- Abdominal Elastography
- Portal Vein (Mesenteric Doppler)

**** All other studies are required to go to SMA, unless special authorization is obtained by the referring physician. The authorization number must be included on the referral.***

HPN GUIDELINES

SHL, Sierra Choice, Smartchoice (Medicaid)

No Authorization Needed:

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|----------|---------------------------|-----------------|
| • MRI | • Pain Injections | • Paracentesis |
| • Biopsy | • Modified Barium Swallow | • Thoracentesis |

**** Any study over \$750.00 Authorization is required.***



