

Purpose:

Steinberg Diagnostic Medical Imaging hereinafter referred to as “SDMI” has established this policy in an order to maintain consistency in assisting indigent patients who request a waiver of certain radiology charges and/or copayment amounts.

This outlines SDMI’s policies and procedures in relationship to the request and decision process for indigent patients applying for a Hardship Waiver.

If approved, SDMI may elect to waive certain amounts which are due from patients who can successfully demonstrate that paying the radiology fees would cause significant financial hardship.

Financial Hardship Criteria:

SDMI will utilize an outside company, Experian Health, in determining if the radiology charges will cause the applicant financial hardship.

To determine if an applicant qualifies for a financial hardship waiver, Experian Health will run a medical credit check using the current years Federal Poverty Level and verify if the applicant resides within Nevada in either Clark, Lincoln or Nye counties. A medical credit check does not affect the applicant’s credit score.

Process for requesting Financial Hardship

Applicants will be directed to the SDMI Patient Portal at sdmi-lv.patientsimple.com/. Once logged in the applicant will select the Apply for Financial Assistance option. The on-line form must be filled out by the patient, guarantor or their legal representative.

Required Information:

The applicant will be required to provide the number of family members in the household and what the combined income is for the household. The applicants zip code will also be required.

Time Frame:

After an application is submitted, immediate results will be provided. The applicant will receive notification whether or not the application has been approved or denied with a letter attached outlining this decision.

Approved hardship waivers will be valid for the current year expiring on December 31st. The waiver will cover any current or future balances owed during the approved time frame. Any monies paid prior to being approved for hardship will not be refunded. After the hardship expires, the applicant may reapply if the situation has not changed.